

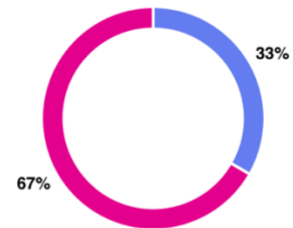
Service User survey results 2025

Number of responses 57 over 2-week period (question 1 is excluded for GDPR reasons)

2. Service Supplied

[More details](#)

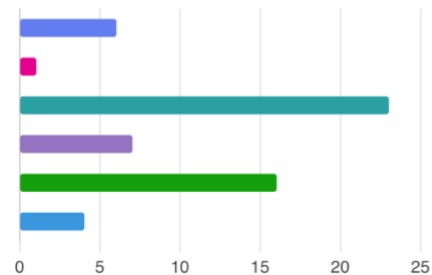
● Homecare (outreach, dom)	19
● Supported living	38



3. When did we first start supporting you

[More details](#)

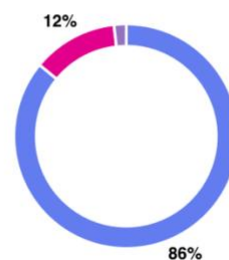
● Last 6 months	6
● Last 12 months	1
● Last 5 years	23
● Last 10 years	7
● 10 years +	16
● Not sure	4



4. Do we visit when scheduled?

[More details](#)

● Yes	49
● Most of the time	7
● Not often	0
● No	1



5. Do we stay for the time scheduled?

[More details](#)



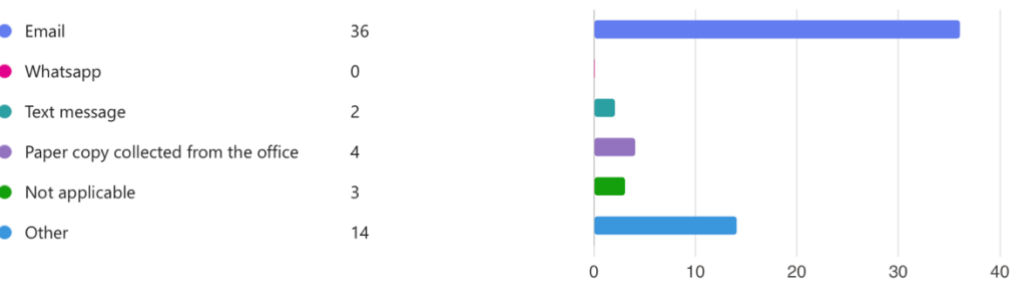
6. Do you receive a schedule?

[More details](#)



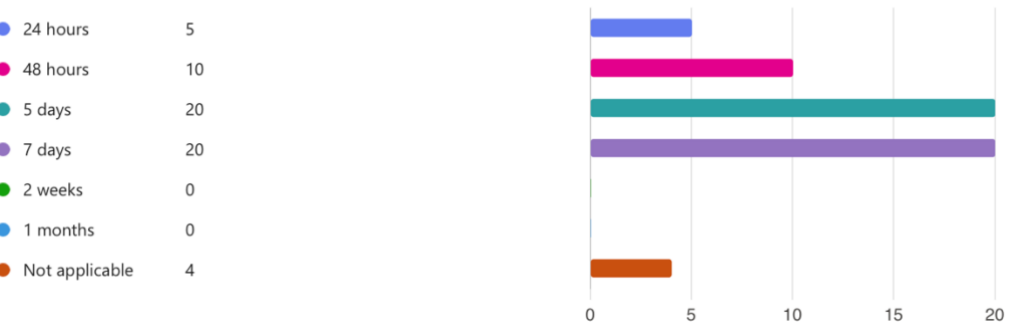
7. How do you receive your Schedule?

[More details](#)



8. When do you receive your schedule prior to the visit?

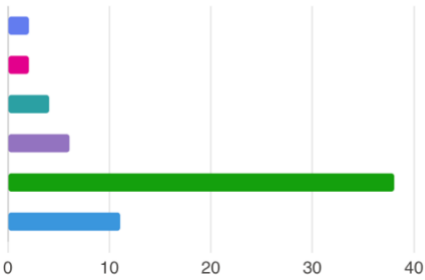
[More details](#)



9. What would you change to improve our service?

[More details](#)

● Visit times	2
● Staff supporting me	2
● Regular staff members	4
● How I receive my rota	6
● Nothing	38
● Other	11



10. Do you have a staff profile cards, for your support team?

[More details](#)

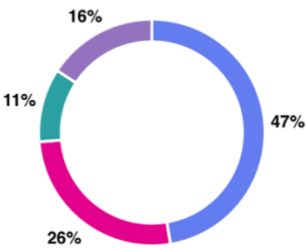
● Yes	0
● No	29
● Not sure	28



11. Do we communicate changes to you well?

[More details](#)

● Yes	27
● Most of the time	15
● Not always	6
● No	9



12. Anything you would like us to know?

[More details](#)

● Yes (if so we will be in contact)	3
● No	54

